

# Members Terms and Conditions



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### General

- 1. All members and guests of the club must comply with these terms and conditions. Failure to comply with these terms and conditions may result in termination of your membership.
- 2. Ensure you and other campers adhere to The Countryside Code, The Caravan Code and The Seashore Code (see Annexes 1a-1c.)
- 3. Club sites are permitted for recreational purposes only. Members are not allowed to use site as a place of residence, work or other non-related purposes.

### The Venue

- 4. Members must comply with site specific rules and requirements as well as those listed in these terms and conditions.
- 5. Camp fires are only permitted if the site allows you to do so.
- 6. BBQ's if allowed are to be in designated areas. If you are unsure of the designated area you should consult the site manager/owner.
- 7. Care should be taken not to damage the site or the surrounding locality. Trees, fences, buildings, equipment and stock should all be respected.
- 8. Waste water or toilet waste must not be allowed to contaminate the land or water.

### **Administration**

- 9. Accurate details or visitors must be provided to the site owner/manager of the site upon request.
- 10. When making a booking to a site you must provide accurate and complete details of all visitors.



- 11. You must arrive and depart by a reasonable time or a time which has been agreed with the site owner/manager.
- 12. If you need to cancel a booking you must inform the campsite at the earliest opportunity.
- 13. Persistent no-show bookings may result in your membership being terminated.
- 14. Where a full payment has been made in order to receive a refund the booking must be cancelled at least 14 calendar days before the arrival date. 10% administration fee is non-refundable. Cancellations made less than 14 days before arrival date will not be refunded.

### **Nuisance**

- 15. Complaints of unsuitable behaviour of other members should be directed to the site manager/owner.
- 16. Local people should be able to carry on their normal activities when the site is in use.

  Reasonable steps to minimise disturbance should be made as well investigating and dealing with the causes of any complaints made.
- 17. Any serious incidents should be reported to the club.
- 18. Where allowed animals belonging to members of the organisation will be kept on a lead and under close control. They will not be allowed to run loose on the site or cause disturbance to local people or animals. They will be exercised away from units and those parts of the site used for communal activities. Any mess will be cleared up.
- 19. Noise should be kept to a minimum for the comfort of others on the site as well as people who live or work nearby.
- 20. Behaviour which is detrimental to another user of any site, site staff, local residents or members of the public and/or property of, may result in you being asked to leave the site, no refund will be issued. Your membership may also be terminated.

## **Fire Precautions and Emergency Procedures**

21. Open fires and barbecues will not be held except with the permission of the responsible person. Where permission is given for open fires for barbecues, they will be sited on open



ground, away from units, vehicles, awnings and any others structures and signs clearly displayed.

# **Refuse Disposal**

22. On leaving a site you should ensure all your refuse is in suitable containers on the site or taken away by yourself. The site should be left clean and tidy.

# Annexes

Annex 1a – The Countryside Code

Annex 1b – The Caravan Code

Annex 1c – The Seashore Code